



MEDIA RELEASE

ASQA rejects registration renewal for G Plus G Global

3 October 2012

The Australian Skills Quality Authority (ASQA), the national vocational education and training (VET) regulator, today announced it had rejected an application by G Plus G Global Trading Pty Ltd, which operates as the Victorian Institute of Culinary Hospitality, to renew its registration as a training provider.

ASQA Chief Commissioner Chris Robinson said the decision, to take effect from 30 October 2012, applies to all courses offered by G Plus G Global Trading under its registration as a national training provider.

"The decision comes after comprehensive compliance assessments of G Plus G Global Trading's activities, including multiple site visits by ASQA officers," Mr Robinson said.

The ASQA audit concluded that G Plus G Global Trading Pty Ltd was critically non-compliant with the standards that providers in Australia are required to meet in the delivery of training to domestic and international students.

Some of the more serious areas of non-compliance included training and assessment not meeting the requirements of relevant training packages and a lack of evidence in relation to staff qualifications and their required vocational competencies.

ASQA's decision applies to G Plus G Global Trading's registration as a registered training organisation (RTO) as well as to its registration on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS).

"The decision to reject a training organisation's registration is not one we take lightly but the interests of students and the integrity of training standards across the VET sector have to be upheld," Mr Robinson said.

G Plus G Global Trading currently offers training to around 400 students, almost all of these being international students.

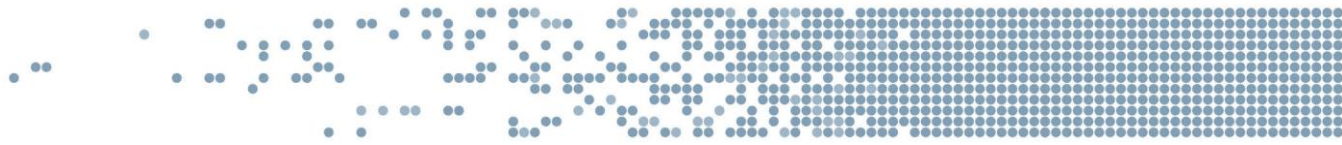
"The organisation has the right to have ASQA's decision reviewed which may delay or change the decision," Mr Robinson said.

"ASQA is working closely with the state government authorities in Victoria and the Commonwealth Department of Industry, Innovation, Science, Research and Tertiary Education to try to minimise disruptions to student training.

"Already-established procedures are in-place to protect students should G Plus G Global Trading close and be unable to deliver their courses."

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Mr Robinson said the national VET legislation sets clear expectations for RTOs and course owners to take responsibility for the quality of their qualifications and services.

“It is critical that students, employers and governments providing support for tuition have full confidence in the quality of training outcomes delivered,” he said.

“In ASQA’s first year of operation we received a total of 4873 applications for initial registration, renewal of registration or change of training scope. Of those applications that were completed by 30 June 2012, some five per cent were found to have serious issues of non-compliance.

“Where there is evidence operators are not meeting quality standards we do not apologise for taking strong action, including deregistration. The delivery of high quality training to international students is of particular importance given its impact on Australia’s global reputation.”

Further information for effected students and their employers:

- *Victorian domestic students*: Higher Education and Skills Help Hub on 1300 842 754
- *International students*: The Tuition Protection Service on (02) 6271 3440 or tps.gov.au; The Commonwealth Department of Immigration and Citizenship at www.immi.gov.au/students/pdf/edu-provider-default.pdf.

Further information on ASQA regulatory decisions:

Information regarding regulatory decisions made by ASQA in its capacity as the national VET regulator pursuant to the *National Vocational Education and Training Regulator Act 2011* can be located at: www.asqa.gov.au/about-asqa/regulatory-decisions/regulatory-decisions.html