Australian Government
Australian Skills Quality Authority

ASQA

Statement of Regulatory Expectations

Provider obligations regarding cancellation of qualifications

This statement sets out the Australian Skills Quality Authority's (ASQA's) regulatory expectations of registered training organisations (RTOs) in relation to student qualifications and statements of attainment that have been cancelled through regulatory action.

Protecting the integrity of vocational education and training (VET) qualifications is a core regulatory priority. ASQA expects all RTOs to take proactive steps to identify, assess and manage risks arising from cancelled qualifications.

Impact of qualification cancellations

RTOs are expected to actively assess the impact of qualification cancellations on their operations, students and workforce. This includes, but is not limited to, assessing whether previous decisions, enrolments, issuance of credit transfer and employment arrangements are associated with qualifications that have subsequently been cancelled by ASQA.

Trainers and Assessors

RTOs are responsible for ensuring their trainers and assessors meet the requirements of the Credential Policy. Where a trainer or assessor has had a qualification cancelled, providers must:

- assess whether the individual continues to meet trainer and assessor requirements and if not, immediately cease their involvement in further delivery of training and assessment
- assess whether previous training and assessment delivered by the individual may be affected
- take action where necessary, including review, validation and reassessment activities.

A cancelled qualification does not, in itself, indicate individual misconduct. RTOs should not assume that qualifications or statements of attainment issued to students by an affected trainer and/or assessor are automatically invalid. Instead, providers are expected to determine whether the cancelled qualification may have affected the quality, validity or integrity of the training and assessment delivered and take proportionate action based on the evidence available.

Where concerns are identified, corrective actions may include validation activities, reviews of student evidence, reassessment of learners, retraining, or other measures necessary to assure the validity of student outcomes. RTOs must retain evidence of their assessment findings and actions taken.

If the cancellation of a trainer's or assessor's qualification significantly affects an RTO's ability to comply with its obligations under the Standards for RTOs, they must notify ASQA as a material change ('other significant event').

Students

Where credit transfer or recognition of prior learning (RPL) has been granted on the basis of a qualification that has been cancelled, RTOs must:

- review affected student records and decisions
- determine whether retraining and reassessment is required
- ensure that any decisions are supported by robust and reliable evidence
- take corrective action where student outcomes may have been affected.

Maintaining Compliance

RTOs are expected to maintain systems, processes and records that support qualification integrity and regulatory confidence. This includes that:

- due diligence and authenticity checks are used to prevent new employees from entering training and assessment roles on the basis of cancelled qualifications
- credit transfer and RPL decisions are based on reliable and authenticated evidence
- training and assessment is delivered in accordance with the 2025 Standards and relevant training package requirements
- decisions are appropriately documented and supported by evidence
- emerging risks relating to cancelled qualifications are identified and managed promptly.

ASQA expects providers to regularly monitor information published by ASQA and remain informed about providers subject to qualification integrity regulatory action and qualifications that have been cancelled. Reliance on outdated information or failure to stay informed is inconsistent with a provider's regulatory obligations.

Notification of Material Change

RTOs must consider whether the cancellation of a qualification creates a circumstance that significantly affects their ability to comply with their obligations under the *National Vocational Education and Training Regulator Act 2011 (NVR Act)*. Where this occurs, RTOs are expected to notify ASQA as a material change. ASQA places significant weight on proactive disclosure and timely engagement. Early notification and voluntary disclosure are indicators of a commitment to compliance and support regulatory confidence.

More information

ASQA will continue to publish updates on the Qualification Integrity Regulatory Action page. RTOs are expected to regularly review and remain up to date with this information.

Further guidance to support compliance can also be found in the Practice Guides, along with guidance on notifying ASQA of a significant event.

To report a tip-off, click here.

For further information, contact ASQA's Service Delivery team by phone 1300 701 801 or online.

Note: These expectations do not replace the legislative framework; they describe how ASQA interprets and assesses compliance with the NVR Act and the 2025 Standards.