



Australian Government  
Australian Skills Quality Authority

ASQA

Your reference number: 40542/

Dear Recipient

**Notification of intention to cancel qualification(s) and/or statement(s) of attainment issued to you by the former registered training organisation,  
Phytodermal Institute of Beauty Pty Ltd (Southern Academy) (RTO ID 40542).**

The Australian Skills Quality Authority (ASQA) is the National Vocational Education and Training (VET) Regulator.

As part of its regulatory activity, ASQA investigated the operations of Phytodermal Institute of Beauty Pty Ltd trading as Southern Academy and found the organisation to be critically non-compliant with its registration obligations.

As a result of this finding, ASQA has cancelled the registration of Southern Academy. The effective date of Southern Academy's cancellation as a registered training organisation (RTO) was 1 July 2025. That cancellation means that Southern Academy is no longer an RTO and not permitted to provide nationally recognised vocational education and training.

During the relevant period **1 January 2022 to 1 July 2025**, Southern Academy issued you **one or more** qualifications and/or statements of attainment from its scope of registration.

Southern Academy's records indicate you were issued qualification(s) and/or statement(s) of attainment during the relevant period (see Annexure A for Qualifications and Statements of Attainment).

**A formal notice**

This letter is formal written notice to you that ASQA:

- (i) **intends to cancel**, under section 56(1)(a) of the *National Vocational Education and Training Regulator Act 2011* (the NVR Act) the above qualification(s) and/or statement(s) of attainment issued to you by Southern Academy for the reasons detailed below, and
- (ii) is providing you with an opportunity to respond before a final decision is made.

ASQA examined evidence relating to Southern Academy's operations and found that throughout the relevant period, during which you undertook your assessment and/or training, Southern Academy **did not**:

- a) implement practices that enabled each student to meet the requirements for each unit of competency in which they were enrolled,
- b) implement an assessment system, including for Recognition of Prior Learning (RPL), that would ensure assessment complied with the requirements of the relevant training package,
- c) demonstrate access to the necessary resources, including qualified trainers and assessors, to deliver and assess the training products prior to issuing qualifications,
- d) deliver training or assessment directly or maintain effective oversight of third parties who were responsible for student enrolment, documentation, training, and certificate issuance.

Based on these findings, ASQA is satisfied on reasonable grounds that Southern Academy did not provide or arrange for another person to provide all or part of the assessment necessary for you to achieve the learning outcomes or competencies required for the qualification(s) and/or statement(s) of attainment to be issued to you.

ASQA is notifying you that it **intends to cancel your qualification(s) and/or statement(s) of attainment.**

### **What you need to do next**

ASQA invites you to provide a written response to this notice. Your response should include reference to and copies of any supporting documentation and relevant information that demonstrates Southern Academy provided you with training and assessment necessary for the qualification(s) and/or statement(s) of attainment Southern Academy issued to you.

### **If you have already supplied information to ASQA**

On 6 November 2025, ASQA sought information from former students of Southern Academy about the training and/or assessment Southern Academy provided before issuing their qualification(s) and/or statement(s) of attainment.

If you responded to this request, **you should still respond to this notice.** You may provide further documentation and relevant information supporting any training and/or assessment Southern Academy provided to you.

ASQA will consider:

- any information you have already provided as part of your previous submission, and
- any additional information and evidence you submit in response to this notice.

Should you choose to provide a written response, it must be received by ASQA no later than **11:59 PM (AEDT) on 21 January 2026.** Please go to the [ASQA Portal](#) and select an option on the **Qualification Integrity** tile. Use your unique reference number as noted at the top of this letter when submitting your response and any supporting documentation and relevant information. Further information about relevant evidence can be found on ASQA's [website](#).

ASQA will consider your responses including the supporting documentation and relevant information you provide, when deciding whether or not to proceed with the cancellation of your qualification(s) and/or statement(s) of attainment.

**If you do not respond by the time specified above, ASQA may, without further reference or notice to you, cancel your qualification(s) and/or statement(s) of attainment.**

Should ASQA cancel your qualification(s) and/or statement(s) of attainment you will be advised of that decision and be required to return your certificate(s) to ASQA.

#### Further information

- Phone: 1300 701 801 or for calls outside of Australia +61 3 8613 3910 between 9am to 5pm (Australian local time) Monday-Friday
- Website: [asqa.gov.au](https://asqa.gov.au)

Yours sincerely



Gregory Simmons

**Acting Executive Director – Integrity & Compliance**

7 January 2026

#### Annexure A

##### Qualifications – response required by 11:59pm AEDT 21 January 2026

Code	Title
BSB51319	Diploma of Work Health and Safety
CHC30121	Certificate III in Early Childhood Education and Care
CHC43315	Certificate IV in Mental Health
CHC50321	Diploma of Child, Youth and Family Intervention
CHC50421	Diploma of Youth Work
CHC53315	Diploma of Mental Health
CHC62015	Advanced Diploma of Community Sector Management
CPP20521	Certificate II in Fire Protection Inspection and Testing
CPP30119	Certificate III in Urban Pest Management
CPP41519	Certificate IV in Security Risk Analysis
CPP50619	Diploma of Security Risk Management
HLT43015	Certificate IV in Allied Health Assistance
HLT43021	Certificate IV in Allied Health Assistance

##### Statements of Attainment – response required by 11:59pm AEDT 21 January 2026

Unit Code	Unit Name
AHCCHM304	Transport and store chemicals
AHCCHM307	Prepare and apply chemicals to control pest, weeds and diseases
AHCPMG312	Apply poison baits for vertebrate pest control in rural and environmental landscapes
BSBMED301	Interpret and apply medical terminology appropriately
BSBWHS515	Lead initial response to and investigate WHS incidents

Unit Code	Unit Name
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG003	Manage legal and ethical compliance
CHCPRT025	Identify and report children and young people at risk
CPPCLO4107	Remediate mould contaminated structures and contents
CPPCMN3004	Respond to enquiries and complaints
CPPFES2020	Conduct routine inspection and testing of fire extinguishers and fire blankets
CPPFES2026	Inspect and test emergency and exit lighting systems
CPPFES2029	Conduct functional tests on fire detection, warning and intercommunication devices
CPPFES2035	Identify, inspect and test fire and smoke doors
CPPFES2037	Inspect and test fire hydrant systems
CPPFES2039	Identify, inspect and test passive fire and smoke containment products and systems
CPPFES2047	Inspect and test control and indicating equipment
CPPSEC4020	Advise on advanced technology security systems to meet client needs
CPPSEC5003	Assess security risk management options
CPPSEC5004	Develop security risk management plans
CPPUPM3005	Manage pests without applying pesticides
CPPUPM3006	Manage pests by applying pesticides
CPPUPM3008	Inspect for and report on timber pests
CPPUPM3010	Control timber pests
CPPUPM3017	Maintain, service and repair pest management equipment
CPPUPM3018	Maintain equipment and pesticide storage area in pest management vehicles
CPPUPM3042	Install termite management systems
CPPUPM4003	Assess and advise on pest management options for sensitive
CPPUPM4005	Implement and monitor pest management plans for sensitive operations
HLTAAP001	Recognise healthy body systems
HLTAAP002	Confirm physical health status
HLTAHA010	Assist with the development and maintenance of client functional status
HLTAHA012	Support the development of speech and communication skills
HLTAHA013	Provide support in dysphagia management
HLTAHA014	Assist and support the use of augmentative and alternative communication systems
HLTAHA016	Support the fitting of assistive equipment
HLTAID009	Provide cardiopulmonary resuscitation
HLTAID010	Provide basic emergency life support
HLTAID011	Provide First Aid
HLTINF005	Maintain infection prevention for skin penetration treatments
HLTWHS002	Follow safe work practices for direct client care
HLTWHS005	Conduct manual tasks safely