



Australian Government
Australian Skills Quality Authority

ASQA

Your reference number: 45458/

Dear (Recipient),

Notification of decision to cancel a qualification issued to you by the former registered training organisation Christa College Training and Development Centre, legal name Christa College Pty Ltd (Christa College) RTO 45458

By notice dated 12 August 2025 the Australian Skills Quality Authority (ASQA) advised you of its intention, under section 56(1)(a) and (d) of the *National Vocational Education and Training Regulator Act 2011* (the NVR Act), to cancel the qualification(s) issued to you by the former registered training organisation Christa College.

That notice also invited you to provide ASQA a written response to the notice within 7 days, no later than 7:00 PM (AEST) on Tuesday 19 August 2025.

Decision

I have made a decision to cancel your qualification(s) (see Annexure A for Qualifications). This decision is made in accordance with section 58(1) of the NVR Act

Reason for the decision

ASQA issued a written direction on 30 June 2025 to Christa College requiring Christa College to take action to cancel VET qualifications and statements of attainment issued during 1 January 2024 to 30 June 2025, and to notify impacted individuals. However, Christa College **did not** comply with this written direction, therefore ASQA took action under s56(1) of the NVR Act.

ASQA provided you with notice on 12 August 2025 that it had cancelled the registration of Christa College. ASQA found that Christa College did not provide the training and/or assessment necessary to ensure you had achieved the learning outcomes or competencies required prior to issuing qualification(s) to you.

ASQA found that throughout the relevant period 1 January 2024 to 28 July 2025, during which you were enrolled, undertook assessment and/or training, or were recorded as being awarded your qualification, Christa College **did not**:

- a) have an assessment system that ensured assessment including Recognition of Prior Learning (RPL) met the training package requirements, principles of assessment, or the rules of evidence,
- b) conduct adequate assessment against all training package requirements prior to issuing qualifications,
- c) have access to all the required resources to deliver training and assessment,

- d) have appropriately qualified personnel to deliver training and assessment, for the qualifications and listed above.

ASQA provided you with an opportunity to respond and submit supporting documentation that demonstrated you had engaged in training and/or assessment during the period 1 January 2024 to 28 July 2025.

As you did not provide a response to ASQA by 7:00 PM (AEST) on Tuesday 19 August 2025, and given the findings outlined above, ASQA is satisfied that Christa College **did not provide you** with the training and/or assessment necessary for you to achieve the qualification(s) issued to you. I have therefore decided to cancel the qualification(s) issued to you by Christa College.

Who made the decision?

This decision was made by me as the National VET Regulator.

When the decision takes effect

This decision takes effect at 12.01 AM (AEST) on 24 September 2025.

Reviewable decision

This decision is a reviewable decision under section 199 of the NVR Act.

You may apply to the Administrative Review Tribunal (the ART) (formerly the Administrative Appeals Tribunal) for a review of the decision under section 203(2) of the NVR Act.

The ART is an independent review authority that has the power to affirm, vary or set aside ASQA's decisions.

An application to the ART for a review of the decision must be submitted within 28 days from the day you receive notification of ASQA's decision and will usually require the payment of an application fee. Your application to the ART must be submitted in writing using the ART forms available from the ART Registry in your capital city, or from the ART website:

<https://www.art.gov.au/>. Review applications may also be lodged at the Administrative Review Tribunal, GPO Box 9955 in your capital city. You may contact the ART directly by telephone at 1800 228 333.

Publication of the decision

In accordance with the requirements of section 216(1)(a)(vi) of the NVR Act, ASQA will publish this decision. However, ASQA will not include your personal details in the publication.

Important legal obligations

Section 58(2) of the NVR Act requires that you must return your qualification(s) and/or statement(s) of attainment to ASQA at the address shown below:

Attention: Qualification Cancellations
Australian Skills Quality Authority

GPO Box 9928
BRISBANE QLD 4001

If you received your certificates in a digital format from Christa College, you must return them to ASQA by email to: qualificationintegrity@asqa.gov.au.

The documents must be returned to ASQA within 7 days of the date of this notice. If you continue to use your qualification(s) ASQA may take further action and penalties may apply.

Yours sincerely,

Saxon Rice
National VET Regulator
16 September 2025



Statement of Reasons

Individual's details

Individual's name	<i>Recipient name</i>
Client ID	<i>Recipient ID</i>

Decision

Decision made by	the National VET Regulator
Decision	Cancel, under section 58(1) of the National Vocational Education and Training Regulator Act 2011, the following VET Qualifications issued to you by Christa College Training and Development Centre, legal name Christa College Pty Ltd (Christa College) RTO 45458.

Reasons for decision

1. This statement sets out the reasons for the decision ASQA has made, as detailed above.

Consideration

2. Following a compliance investigation of Christa College operations, ASQA found that, during the relevant period, Christa College did not:
 - a) have an assessment system that ensured assessment including Recognition of Prior Learning (RPL) met the training package requirements, principles of assessment, or the rules of evidence,
 - b) conduct adequate assessment against all training package requirements prior to issuing qualifications,
 - c) have access to all the required resources to deliver training and assessment,

- d) have appropriately qualified personnel to deliver training and assessment, for the qualifications and listed above.
- 3. ASQA provided you with an opportunity to respond, in order to consider supporting documentation and relevant information you have that would indicate you have received training or assessment necessary to achieve the learning outcomes or competencies reflected in the qualification(s) issued to you by Christa College.
- 4. You did not provide a response to ASQA within the specified timeframe, and given the findings outlined above, ASQA is satisfied that Christa College did not provide you with the training and/or assessment necessary for you to achieve the qualification(s) issued to you.
- 5. Additionally, there is significant risk posed to industry and the community by a person possessing VET Qualifications for which they have not been assessed as having achieved the required learning outcomes and competencies.

Annexure A**Qualifications**

Code	Title
CHC30121	Certificate III in Early Childhood Education and Care
CHC33015	Certificate III in Individual Support
CHC33021	Certificate III in Individual Support
CHC40221	Certificate IV in School Based Education Support
CHC43015	Certificate IV in Ageing Support
CHC43115	Certificate IV in Disability
CHC43121	Certificate IV in Disability Support
CHC43315	Certificate IV in Mental Health
CHC50121	Diploma of Early Childhood Education and Care
CHC50413	Diploma of Youth Work
CHC51015	Diploma of Counselling
CHC52015	Diploma of Community Services
CHC52021	Diploma of Community Services
CHC53215	Diploma of Alcohol and Other Drugs
CHC53315	Diploma of Mental Health