

# Are you a student enrolled in, or considering, a vocational education and training (VET) course?

Here's what the Standards for Registered Training Organisations mean for you

Education transforms lives and your future depends on gaining a qualification that is built around the Standards for providers that guarantee its quality. Your qualification should be delivered by genuine providers committed to excellence in training and assessment and the integrity of the qualifications they issue. The Standards exist to protect students and ensure providers give you clear, accurate information and support to achieve your education goals and the best chance to gain a meaningful job and contribute to a more prosperous economy.

## Here's what you should expect from a good quality provider:

### 1 Clear information upfront:

Before you enrol or sign any agreement, you should get all the key details – what your course covers, how long it'll take, what assessments are involved, and what kind of support you can expect.



### 2 Support when you need it:

Whether you need access to external counselling services, or assistance in accessing financial support, your provider should organise or advertise the availability of support services to help you succeed.



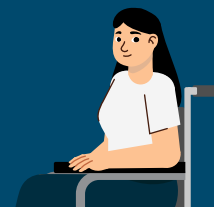
### 3 Fair and honest assessment:

Your assessments should test your skills and knowledge. They should be fair, transparent, and clearly linked to what you've been taught.



### 4 A safe, inclusive environment:

Everyone deserves to learn in a space that respects diversity and encourages inclusion. Your background, identity, or circumstances should never hold you back.



### 5 A voice in your education:

Your feedback matters. Providers should give you the chance to share your goals and experiences, listen to you and act on what you say.



## ⚠ Do you have concerns about a VET provider?

You can report a person or organisation involved in:

- poor quality of training, services or business practices
- suspicions of fraud, illegal activities or unethical behaviours



Call our tip-off line on  
**1300 644 844**



Report a tip-off online at  
**[www.asqa.gov.au](http://www.asqa.gov.au)**