



Standards for Registered Training Organisations – Video for Students

Animation Transcript

Are you enrolled in, or considering, a vocational education and training or VET course? That's a big step and an exciting one! Before you dive in, it's important to know what to expect from your training provider.

Your education should be more than a piece of paper. It should be high quality, delivered with integrity, and built on standards you can trust.

That's where ASQA, the Australian Skills Quality Authority, comes in. We're the national regulator for VET, and our job is to make sure training providers across Australia meet national standards.

The Standards exist to protect students and ensure qualifications mean something in the real world. They hold providers accountable for delivering quality training and assessment, and for providing clear, accurate information and support to students.

Whether you're looking for a new job, upskilling, or starting a new career, you should feel confident that your training reflects industry relevant skills and knowledge.

So, what does good quality VET look like for you as a student? Here's what you should expect: Clear information upfront: Before you enrol or sign any agreement, you should get all the key details – what your course covers, how long it'll take, what assessments are involved, and what kind of support you can expect.

Support when you need it: Whether you need access to external counselling services, or assistance in accessing financial support, your provider should organise or advertise the availability of support services to help you succeed.

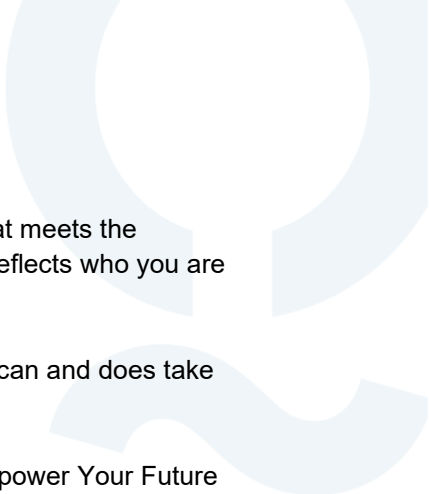
Fair and honest assessment: Your assessments should test your skills and knowledge. They should be fair, transparent, and clearly linked to what you've been taught.

A safe, inclusive environment: Everyone deserves to learn in a space that respects diversity and encourages inclusion. Your background, identity, or circumstances should never hold you back.

A voice in your education: Your feedback matters. Providers should give you the chance to share your goals and experiences, listen to you and act on what you say.

Not getting what you were promised? Feeling like something's off? You have the right to speak up. If you think your provider isn't meeting their responsibilities, you can report your concerns to ASQA.

We take student feedback seriously because your experience matters.



Your education is more than just a course, it's your future. Choosing a provider that meets the Standards means choosing quality, integrity, and a learning experience that truly reflects who you are and what you're capable of.

Don't settle for shortcuts. You deserve quality training and to be job ready. ASQA can and does take action against providers that are not doing the right thing.

Choose a provider that sets you up for success, in the workplace and beyond. Empower Your Future with Quality Learning!