Australian Government Australian Skills Quality Authority



DSA Ventures Pty Ltd (DSA Ventures Pty Ltd, trading as Australian Academy of Elite Education 45442)

Former Student Factsheet

Why have I received a Notice of Intent?

The Australian Skills Quality Authority (ASQA) has cancelled the registration of DSA Ventures Pty Ltd (DSA Ventures, trading as Australian Academy of Elite Education 45442). The cancellation took effect from 4 December 2024 and was published on the National Register (link).

ASQA's decision to cancel the registration of DSA Ventures was based on findings it did not meet the conditions of registration, including Fit and Proper Person and Financial Viability Requirements; had issued qualifications and/or statements of attainment without adequate assessment; and did not ensure students had successfully satisfied all requirements prior to issuing VET certification.

ASQA has concerns about safety risks to the community and former students if former students have not had their skills and competencies appropriately assessed to meet the requirements of the relevant training packages.

As a result of the cancellation of this registration, ASQA is now commencing a process to issue notices of intent to cancel qualifications and/or statements of attainment issued by DSA Ventures during the period 1 January 2023 to 3 December 2024 (the relevant period).

What happens next?

What does the Notice of Intent to cancel my qualification mean?

ASQA has not made a decision about your qualification(s) and/or statement(s) of attainment yet.

The Notice of Intent is the first step in the process to consider the validity of your qualification(s) and/or statement(s) of attainment. The notice advises you that ASQA considers your qualification(s) and/or statement(s) of attainment issued to you by DSA Ventures should be cancelled for the reasons outlined in the notice. You now have an opportunity to tell ASQA why your qualification(s) and/or statement(s) of attainment should not be cancelled and provide evidence in support.

How much time do I have to respond?

If you decide to respond to the Notice of Intent, you must do so within the period specified in the notice, i.e. **no later than 7pm (AEDT) 7 days after receiving the written notice dated 6 December 2024** if you have any of the following qualifications of attainment from DSA Ventures:

Qualifications

BSB50920 Diploma of Quality Auditing

CPC10120 Certificate I in Construction

CPC30220 Certificate III in Carpentry

CPC30320 Certificate III in Concreting

CPC30620 Certificate III in Painting and Decorating

CPC31020 Certificate III in Solid Plastering

CPC31220 Certificate III in Wall and Ceiling Lining

CPC31320 Certificate III in Wall and Floor Tiling

CPC31420 Certificate III in Construction Waterproofing

CPC31920 Certificate III in Joinery

CPC32320 Certificate III in Stonemasonry

CPC32420 Certificate III in Plumbing

CPC32620 Certificate III in Roof Plumbing

CPC33020 Certificate III in Bricklaying and Blocklaying

CPC40120 Certificate IV in Building and Construction

CPC40920 Certificate IV in Plumbing and Services

CPC41020 Certificate IV in Demolition

CPC50220 Diploma of Building and Construction (Building)

CPC60220 Advanced Diploma of Building and Construction (Management)

MSF30422 Certificate III in Glass and Glazing

Statements of attainment

CPC10120 Certificate I in Construction

CPC30620 Certificate III in Painting and Decorating

CPC31420 Certificate III in Construction Waterproofing

CPC31920 Certificate III in Joinery

CPC40120 Certificate IV in Building and Construction

CPC40920 Certificate IV in Plumbing and Services

CPC60220 Advanced Diploma of Building and Construction (Management)

MSF30422 Certificate III in Glass and Glazing

Your Notice also specifies the due date of your response to ASQA.

ASQA will consider your response before it makes a decision on whether or not to cancel your qualification(s) and/or statement(s) of attainment.

How do I provide evidence to ASQA to respond to the Notice of Intent?

ASQA has created a secure electronic form on its website which will allow you to lodge your response and any evidence. Please use the link provided in the Notice to <u>submit your response</u>.

What type of evidence would be considered?

If you have information and/or evidence that you undertook valid training and assessment and can demonstrate achieving the learning outcomes or competencies required, you should provide this to ASQA.

Your response and evidence must:

- Demonstrate that DSA Ventures provided you with appropriate training and/or assessment; and
- Be supported by evidence see table below:

Relevant evidence	Evidence that, on its own, will not be sufficient in this decision
Documents related to your training and assessment with DSA Ventures. For example:	 written statements which describe your skills and experience
completed assessment tasks	 proof of employment in industry
assessment feedback	letters of support from employers
marked assignments	qualifications or statements of attainment from another education provider
evidence of completing work placements	
 an outline of the period of their enrolment and what training and assessment and/or work placement occurred during that period. 	
subject guides or timetables	
Evidence of current related work/other relevant training:	
 letters of support from current or recent employers (within last 12 months) 	

- VET qualifications or Statements of attainment issued by another RTO in a similar or same field
- higher education qualifications issued in Australia in a similar or same field
- evidence that overseas qualifications in a similar or same field have been assessed as equivalent to Australian qualifications by another RTO or organisation.

What happens if I don't provide a response?

If you decide not to respond to the Notice of Intent, ASQA will cancel your relevant qualification(s) and/or statement(s) of attainment. ASQA will provide you a notice of its cancellation decision via email.

What happens if I provide a response after the period specified in the notice?

If you do not respond by the due date, ASQA may cancel your qualification(s) and/or statement(s) of attainment.

What happens after I respond to the Notice of Intent with evidence?

ASQA will review the information you provide before making a decision.

ASQA will provide you a notice of its decision after it has reviewed the evidence and information you have provided. ASQA will notify you via email.

What if I disagree with ASQA's decision to cancel my qualification?

You have the right to have the decision reviewed. See above for more information on the review process and you will receive further information about your appeal rights if ASQA decides to cancel your qualification(s) and/or statement(s) of attainment.

What should I do next?

The first step is to use the link in the Notice to provide information and evidence. You can also access the <u>response form</u> on ASQA's website.

If you decide to respond to the Notice of Intent, you must do within the period specified in the notice, i.e. **no later than 7pm (AEDT) 7 days after receiving the written notice dated 6 December 2024** if you have the following qualification(s) and/or statement(s) of attainment from DSA Ventures:

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Your Notice also specifies the due date of your response to ASQA.

I am an overseas student with a DSA Ventures qualification(s) and/or statement(s) of attainment, will this affect my visa?

The first step is to use the link in the Notice to provide information and evidence. You can also access the <u>response form</u> on ASQA's website. It is important you reply to the Notice and within the specified period.

If you used the qualification that you have now received a Notice as part of your student visa application process, you should consider telling your current training provider that you are engaging with ASQA in this process if your qualification(s) and/or statement(s) of attainment:

- is/are required for you to undertake the current or a future course
- was/were presented to your training provider for you to be issued a Confirmation of Enrolment (CoE).

Do I need to tell my employer and Licensing Authority?

The first step is to use the link in the Notice to provide information and evidence. You can also access the <u>response form</u> on ASQA's website. It is important you reply to the Notice and within the specified period as ASQA has not yet made a decision about your qualification.

You should consider telling your employer and Licensing Authority, that you are engaging with ASQA in this process if your qualification(s) and/or statement(s) of attainment:

- is/are required for you to undertake your role
- was/were presented to your employer for you to be appointed to your role
- was/were included as an educational requirement to obtain a construction industry-based licence or registration,

Can I get a refund on the cost of getting my qualification(s) and/or statement(s) of attainment with DSA Ventures?

There are a number of consumer protection agencies that may be able to assist.

Australian Capital Territory: Access Canberra

New South Wales: NSW Fair Trading

Northern Territory: <u>NT Consumer Affairs</u>

Queensland: Office of Fair Trading Queensland

South Australia: SA Office of Consumer and Business Services (CBS)

Tasmania: Tasmania Consumer, Building and Occupational Services (CBOS)

Victoria: Consumer Affairs Victoria (CAV)

Western Australia: WA Consumer Protection - Department Of Mines, Industry Regulation and Safety

The Australian Competition & Consumer Commission (ACCC) has advice for <u>Problem with a product</u> or <u>service you bought | ACCC</u> on their website.

If you have a VET FEE-HELP or VET Student Loans debt that you believe you should not have, you can <u>VET student loan complaints | Commonwealth Ombudsman</u> for information and advice, or phone 1300 362 072.

If you are an overseas student, then you are able to contact the <u>Overseas student complaints</u> <u>Commonwealth Ombudsman</u> for assistance.

I am not sure I have the necessary Recognised Prior Learning (RPL) for qualification(s) and/or statement(s) of attainment, what can I do?

If you have now gained the relevant experience in industry, you could undertake an RPL assessment with another RTO.

What happens after the review?

ASQA will notify you of the outcome of its decision and provide you with information on the next steps.

If a decision is made to cancel my qualification(s) and/or statement(s) of attainment, what happens then?

You will be required to return your qualification(s) and/or statement(s) of attainment to ASQA.

It is important you return the qualification(s) and/or statement(s) of attainment to ASQA. You may incur a penalty if you do not comply. ASQA will advise you in writing, as part of the decision notice, when and how to do this.

If you continue to use your qualification(s) and/or statement(s) of attainment ASQA may take further action and penalties apply.

ASQA will notify the Office of the Student Identifiers Registrar. They manage the register that holds each individual's Unique Student Identifier (USI) Record.

What options do I have to get appropriate qualifications?

We recommend searching for a registered training provider or training course on <u>Your Career</u>. Your Career is Australia's directory of training. It includes information on training in Australia for school leavers, students, apprentices, and employers.

When choosing a training or education provider, it is important to consider whether the provider and the course will meet your needs and expectations. Our <u>Choosing a course and provider</u> section includes a consumer checklist with important questions to ask a potential provider

You could undertake a Recognition of Prior Learning (RPL) assessment with another provider. RPL may be based on evidence collected through formal, non-formal and informal learning to determine the extent to which a person has achieved the required learning and/or competency outcomes to be awarded a unit of credit; this is often matched with 'gap' training, to meet the full competency requirements of a unit or course.

Formal learning, as the term relates to RPL, may mean units of credit which are related, but not equivalent to, the credit being sought, or credits which are no longer current.

Non-formal learning refers to learning, which is structured and focused, but which is delivered outside the Australian Qualifications Framework; for example, seminars, continuous professional development activities, and non-accredited training.

Informal learning refers to learning which is gained without syllabus or curriculum without any formal or non-formal direction – in the vocational sector this often relates to skills acquired through the workplace, which have not been directed by an instructor or structured to lead to a recognised outcome.

You can provide a variety of documentation. This includes, but is not limited to:

- records of previously completed training
- assessment items
- assessment records and/or
- declarations from a student's employer

You can also speak with your employer about training opportunities.

Am I entitled to a credit transfer?

A qualification and/or statement of attainment is no longer valid if it has been cancelled, so you would not be able to seek a credit transfer.

Who can I call for help?

Call ASQA on 1300 701 801 (dial +61 3 9613 3910 from outside Australia).

If you are experiencing distress help is available 24 hours a day, 7 days a week, anywhere in Australia. If you need help now, call:

- <u>Lifeline</u> 13 11 14
- <u>Beyond Blue</u> 1300 224 636.