



Quality Indicators

Guidance for providers

What is quality indicator data?

Quality indicator data is made up of learner engagement and employer satisfaction surveys. These surveys gather feedback from staff and students to identify areas of your business that are performing well and also areas that require improvement.

We expect you to regularly conduct, review and action feedback from these surveys to demonstrate that you are engaged in assuring the quality of your business.

You are required to report annually, by the 30th of June each year, to ASQA on the survey response rates and the trends identified in these surveys, as well as the actions taken in response to them.

How to report

If you do not use the SMART (Survey Management, Analysis and Reporting Tool) system, you are required to manually submit the ASQA [Quality Indicator Annual Summary Report](#) via email.

You are to complete the ASQA Quality Indicator Annual Summary Report template for each year and email it, by 30 June, to Qidata@asqa.gov.au.

Links to relevant legislation

- **The *National Vocational Education and Training Regulator (Data Provision Requirements Instrument) 2020***

See Section 9

<https://www.legislation.gov.au/Details/F2020L01517>