

Our strategic direction

Our purpose is to ensure quality vocational education and training so that students, employers, governments, and the community can have confidence in the integrity of national qualifications issued by training providers.

Strategic deliverables	Key performance indicators
1. Our regulatory approach promotes a culture of self-assurance and continuous improvement	ASQA delivers improved provider self-assurance capability and continuous quality improvement* The regulatory system enables provider self-assurance There is systemic use of our self-assurance resources by providers to improve the quality of training delivered to students Provider self-assurance capability improves
2. Our regulatory approach is best practice, integrated, risk-based and proportionate	ASQA regulation is best practice, integrated, risk-based, data-driven and proportionate* Stakeholders are confident that our regulation is best practice and reflects areas of shared responsibility Stakeholders are confident that our regulatory processes promote quality outcomes and self-assurance Our risk-based regulatory insights support and enable improved provider performance Our regulation is proportionate ASQA is an active member of the regulator community of practice
3. Our regulatory approach is transparent and accountable	ASQA is transparent in the performance of its regulatory functions and its responsibilities as a regulator, including compliance with the Standards for VET Regulators 2015* Key stakeholders, providers and the Australian community can access a broad range of information about our regulatory activity and performance We provide meaningful reports on provider performance
4. We engage and partner with stakeholders constructively and with mutual respect	ASQA's engagement and partnerships provide clarity of the role of the national regulator and improve regulatory impact* Our partnerships and strategic engagement improve regulatory outcomes There are feedback loops with key stakeholders to inform broader VET reforms and improve regulatory policy and regulatory outcomes There is common understanding of our role and regulatory approach, and areas of shared responsibility
5. We add value and are efficient, effective, and continuously improve	ASQA is efficient, effective and continuously improves* We implement the Australian Government's decision regarding cost recovery ASQA is efficient and effective We achieve the organisational and cultural change necessary for a best practice regulator We share information about our assurance and quality control activities We share information about evaluation of our regulatory operations
6. Our understanding of sector performance and promotion of self-assurance contributes to quality VET and informed consumers	ASQA publishes information about the performance of the sector to support transparency and accountability* The Australian community can access information about our regulatory decisions The Australian community can access information about ASQA's insights into sector performance and quality VET

^{*}Wording in bold is a Portfolio Budget Statement 2021–22 Performance Criteria.