Distance Learning

Compliance Essentials

Emma Marks, Assistant General Manager Regulatory Operations and **Judith Keller**, A/Manager Regulatory Operations Brisbane

27 May 2020





Today's topics

- Planning for distance learning
- Marketing and enrolment
- Student support and progression
- Training and assessment
- Reporting and record keeping
- Delivering during COVID-19
- Questions

Planning for distance learning

- Training package and VET accredited course requirements
- Other regulatory or funding requirements
- Who is the learner cohort?
- Access to technology
- How much and what type of distance learning?

Marketing and enrolment

- Provide clear and accurate information
- Checking suitability for distance learning
- Explain your RTO processes
- Common complaints

Student support and progression

- Regulatory requirements
- Digital literacy
- Student support
- Engagement
- Monitoring progress
- Common complaints

Training and Assessment

- Regulatory requirements
- Providing training using distance delivery
- Conducting assessment using distance delivery methods
 - demonstrating practical skills
 - workplace observation
 - using third parties to collect evidence of competency
 - simulated workplaces
 - mandatory work placement
- Trainer to student ratios
- Authenticity of assessment

Reporting and record keeping

- Regulatory requirements informing ASQA
- Record-keeping and distance delivery
- Issuing testamurs electronically

Delivering during COVID-19

- Update training and assessment strategies
- Keep your students informed
- Work placement considerations
- Distance delivery for CRICOS providers

Coming up: questions?

Submit questions via the questions pane in your control panel by typing and hitting return.



Useful resources:

Links to useful online help

- ASQA Info Line 1300 701 801
- ASQA Website
 - Distance Learning page

Specific industry area advice

- First aid
- Nursing
- TAE
- WHS
- Construction



Questions?

ASQA Info Line

Phone: 1300 701 801

Email: enquiries@asqa.gov.au





ASQA is here to help.

ASQA Info Line

Phone: 1300 701 801

Email: enquiries@asqa.gov.au

**Survey to follow for your suggestions for future topics